



Residential Services and Pricing

All prices are based on in-store service or remote connection unless otherwise noted.

Service	Description	Price
Virus and Spyware Removal (backup of 10 GB to flash drive: \$79)	Remove all Viruses /Spyware/Malware from computer. Repair any damage caused by the infection.	\$99.99
Security and Performance	Setup antivirus/antimalware as well as system tweaks and optimizations. Install system updates, remove unwanted programs and perform startup optimization.	\$49.99
Wireless Networking	Setup, secure or repair your wireless network. Assist in attaching wireless devices to the network and testing security.	\$59.99
Email Setup/Troubleshooting	Troubleshoot an existing email account or setup a new account. Optional: setup email clients like Outlook or Thunderbird.	\$49.99
Printer Assistance	Configure a new printer or troubleshoot an existing one. Replace cartridges, basic maintenance and repairs.	\$49.99
Data Backup	Implement and verify secure, off-site backups. Cost includes one year online subscription for one PC. Optional: backup a snapshot of data up to 10 GB to a flash drive for an additional \$79.99	\$79.99
Memory Install and Optimization (<i>in-store only</i>)	Get the most out of your PC's performance. Includes memory installation and post-install memory optimization.	\$49.99 + cost of memory
Hard Drive Install (<i>in-store only</i>)	Running out of room on your computer? Includes installation and configuration of additional hard drive.	\$49.99 plus cost of HDD
Diagnostic Analysis	Discover any issues limiting system performance. Once diagnosed, issue resolution will be proposed along with pricing.	\$49.99

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